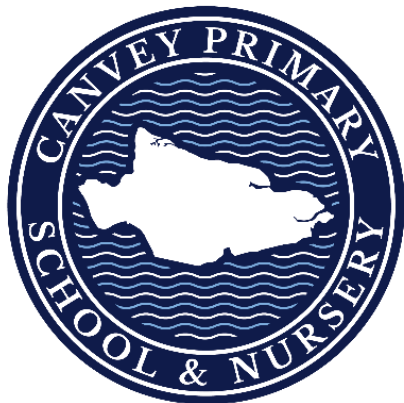




**Canvey Primary School & Nursery,
Long Road,
Canvey Island,
Essex SS8 0JG**

Telephone: 01268 682288

Headteacher: Mrs S Townsley B.Sc. (Hons) NPQH

Deputy Headteacher: Mr A Fernon B.Ed. (Hons) NPQSL

Deputy Headteacher: Miss H Maynard BA. (Hons) NPQSL NASENco

Dear Parents

July 2026

Improving School Communications with ParentMail

Communicating with parents is an important part of what we do, making sure you get the correct information about school news, activities and things that really matter is something we care about.

We currently use ParentMail, a service used by over 6,000 schools, nurseries and children's clubs to communicate to parents. ParentMail will be beneficial to you because you can:

- Use a free mobile app on Android and iOS to pick up school messages instantly.
- Have an account simply for school messages (away from your busy email inbox!)
- Highlight important messages or archive old messages to make life easier.

Please be assured that ParentMail is registered with the Information Commissioner and guarantees that all information you provide will be kept private and will not be passed on to any other organisation.

ParentMail is where you can add funds to your child's account for school dinners, uniform purchases, and other payments such as school trips, discos, and more. It is an essential app that helps you stay up to date with everything happening in and around the school.

As mentioned above, ParentMail is where you will add funds for your child's school dinners. Once the funds have been added, you will then be directed to BioStore where you can view the menu for that week. You are welcome to pre-book your child's lunch on the app but please be assured, they will also get asked in class at the time of morning registration.

This year, registration is taking a little longer than usual due to the amalgamation of the two schools. Please keep an eye on your email inbox and text messages for your ParentMail registration invitation.

Once you have registered, we strongly recommend downloading the ParentMail app if you have an Android or iOS smartphone, as it provides the best user experience. Simply search for "**ParentMail**" in your device's app store and install the app.

Yours sincerely

Mrs S Townsley
Headteacher