

# Canvey Island Infant School

Long Road, Canvey Island, Essex SS8 0JG  
Headteacher Mrs S Dorrington B.Ed  
Tel. No. 01268 683257  
Website: [www.canveyislandinfantschool.co.uk](http://www.canveyislandinfantschool.co.uk)



20<sup>th</sup> October 2020

Dear Parents and Carers

It has come to my attention that social media has been used to air concerns about an issue involving a child at this school.

We take complaints and concerns from parents seriously, and will try to resolve them as best we can. However, I am sure you will appreciate that comments, concerns or complaints posted on social media cannot be addressed by the school in a constructive manner.

I therefore request that if you have any issues you would like to discuss, please telephone the school office and ask to speak to me personally. If I am not immediately available, I will endeavour to return your call as soon as possible.

We expect all members of our community to treat each other with respect and will seek legal advice if we believe any comments about the school to be defamatory.

Thank you for your support in this matter.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Mrs Dorrington'.

Mrs Sandra Dorrington  
Headteacher

*Learning is a journey, not a destination*

